

FICTIONAL FIRE & RESCUE SCENARIO

HELPING FIRE & RESCUE FIND BALANCE AT WORK

Company: Fire & Rescue Station in a major metropolitan area in SE Europe.

Size: 600 firefighters + 200 administrative staff.



PROBLEM

The department was struggling to create efficient rosters due to the demands of shift work, frequent callouts, and the need to take into account the availability of staff.

This was leading to high levels of fatigue and burnout among firefighters, which was causing high turnover rates and difficulty in recruiting and retaining staff.



Struggle to create
efficient rosters



High levels
of fatigue

FICTIONAL FIRE & RESCUE SCENARIO

HELPING FIRE & RESCUE FIND BALANCE AT WORK

Company: Fire & Rescue Station in a major metropolitan area in SE Europe.

Size: 600 firefighters + 200 administrative staff.



SOLUTION

The Fire and Rescue service implemented a new scheduling system, based on SkyRoster, to better manage shift work and reduce fatigue.

The system allowed for the creation of customizable schedules that took into account the needs of individual firefighters, including preferred days off and rest periods. The department also worked with firefighters to identify times when they were available for training and development sessions and incorporated these into the schedule.

As a result, the department saw a reduction in the number of firefighters experiencing fatigue and burnout, as well as an increase in retention rates.

The system also allowed for better planning and coordination of callouts, ensuring there was always enough staff available to respond to emergencies.

The Fire&Rescue service also saw cost savings of ~53.000 EUR per month due to the reduction in overtime and the need for less frequent recruitment efforts.

Overall, the implementation of the SkyRoster scheduling system had a positive impact on the well-being of the firefighters and the efficiency of the Fire and Rescue service.



[Book a meeting with us!](#)



[/SkyRoster](#)



[Rostering Automation
Community](#)